Relias & Skillsoft®: Developing Today’s and Tomorrow’s Leaders

Developing your current and future leaders is critical in the competitive healthcare environment and important to your long-term success. Partnering with Skillsoft®, Relias offers 100+ leadership-specific courses and learning paths through the Relias learning management system (LMS).

Courses
Unrivaled business content trusted and used by Fortune 500 companies in the areas of: leadership, management, communication, and personal development.

LEADERSHIP

CHANGE MANAGEMENT
Being an Effective Manager When Times Are Tough
Managing Motivation during Organizational Change
How to Manage Difficult Conversations
Driving Change with Coaching
Leading Your Team through Change
Implementing and Sustaining Change

DIVERSITY
Maintaining a Cohesive Multigenerational Workforce
Managing Multigenerational Employees
Leading a Cross-functional Team

ENGAGEMENT
Keeping Top Performers Challenged
Motivating Your Employees
Building Upward Relationships
Preventing High Turnover Rates: How to Keep the Best
Surviving the Talent Crunch
Encouraging Team Communication and Collaboration

GENDER
Gender and Leadership
Choosing to Lead as a Woman
Career and Family Challenges for Women Leaders
ENVIRONMENT
Crafting an Organizational Vision
Gaining Insight through Organizational Awareness
Positive Atmosphere: Establishing an Engaged Workforce
Positive Atmosphere: Establishing a Positive Work Environment
Positive Atmosphere: How Organizational Learning Drives Positive Change

INFLUENCE
Leading through Positive Influence
Leveraging Emotional Intelligence
Becoming an Inspirational Leader
Assessing Your Own Leadership Performance
Leader as Motivator
The Emotionally Intelligent Leader

MANAGEMENT
INTRODUCTION
Making the Move into Management
The Reality of Being a First-time Manager
Facing Challenges as a First-time Manager
Communicating Vision to Your Employees
Operations Management Functions and Strategies
Strategic Product and Service Management
Inventory Management: Aligning Inventory with Production and Demand

CONFLICT MANAGEMENT
Facing the Management Challenges of Difficult Behavior and Diverse Teams
Managing for Cross-functionality
Employee Dismissal
Handling Team Conflict
Managing Fairly

DELEGATION
Effectively Directing and Delegating as a Manager
Taking Your Team to the Next Level with Delegation
Acting Decisively

IMPROVING EFFICIENCY
Using Lean to Perfect Organizational Processes
Using Lean to Improve Flow and Pull
Using Lean to Reduce Waste and Streamline Value Flow
Applying Value Stream Mapping in Lean Business
Optimizing Operations Using Demand Forecasting and Capacity Management
Supply Chain Management Basics: Cutting Costs and Optimizing Delivery

HIRING & RETENTION
Hiring Strategic Thinkers
Ensuring Onboarding Success
Succession Planning
Succession Planning and Management Programs
Managing for Cross-functionality
Managing Your Company’s Talent
Managing the Unique Needs of Experts

MENTORING & DEVELOPMENT
Managing Employee Development
Being a Fair and Caring Manager
Fostering Mentoring Relationships
Building a Leadership Development Plan
Developing a Successful Team
Developing Adaptable Managers
Recognizing Natural Leaders

PERFORMANCE FEEDBACK
Planning an Effective Performance Appraisal
Creating a Plan for Performance Management
Detecting and Dealing with Performance Problems
Underperforming Employee – Now What?
Managing Performance
Gauging Your Organization’s High-performing Potential
Managing Top Performers Is Always Easy...Right?
COMMUNICATION

FOUNDATION
The Art and Science of Communication
Making an Impact with Non-verbal Communication
Trust Building through Effective Communication
Effective Team Communication
How Culture Impacts Communication
Administrative Support: Interacting Effectively with Colleagues

INTERPERSONAL
Navigating Your Own Emotions
Navigating Other People's Emotions
Navigating the Workplace with Emotional Intelligence
The Essentials for Anger Management
Using Communication Strategies to Bridge Cultural Divides

PROFESSIONALISM
Using Active Listening in Workplace Situations
Polishing Your Feedback Skills
Acting with Diplomacy and Tact
Keeping Business Calls Professional
Planning an Effective Presentation
Rapport Building in Customer Service
Providing Effective Internal Customer Service

RESOLUTION
Listening Even When It's Difficult to Listen
Facing and Resolving Conflict in the Workplace
Difficult People: Can't Change Them, So Change Yourself
Difficult People: Strategies to Keep Everyone Working Together
Navigating Challenging Situations with Diplomacy and Tact
Facing Confrontation in Customer Service

WRITING & EMAILS
Writing Effective E-mails and Instant Messages
Sending E-mails to the Right People
Organizing Your E-mail
Troublesome Words and Phrases: Common Usage Mistakes in Writing

PERSONAL DEVELOPMENT

RELATIONSHIPS
Cultivating Relationships with Your Peers
Building Your Professional Network
Building Better Relationships through Understanding
Being an Effective Team Member
Building Peer Relationships

EMOTIONAL INTELLIGENCE
Understanding Unconscious Bias
Overcoming Unconscious Bias in the Workplace
Confronting Your Assumptions
Overcoming Your Own Unconscious Biases
Rebuilding Trust

ETHICS
Developing Your Business Ethics
Bridging the Diversity Gap
Your Role in Workplace Diversity
Ethics and Project Management
Ethical Standards and PMI® Core Values

GROWTH
Self-improvement for Lifelong Success
Developing a Growth Mind-set
Learning from Failure
Foraging Ahead with Perseverance and Resilience
Reaching Goals Using Perseverance and Resilience
Becoming More Professional through Business Etiquette
Becoming Your Own Best Boss
STRESS MANAGEMENT
Managing Pressure and Stress to Optimize Your Performance
Organize Your Physical and Digital Workspace
Staying Balanced in a Shifting World
Take a Deep Breath and Manage Your Stress
Taking Stock of Your Work/Life Balance

PROBLEM SOLVING
Getting to the Root of a Problem
Defining Alternative Solutions to a Problem
Critical Thinking
Reframing Negative Situations
Persevering through Setbacks

TIME MANAGEMENT
Aligning Goals and Priorities to Manage Time
Make the Time You Need: Get Organized
The Art of Staying Focused
Avoid Procrastination by Getting Organized Instead

PROJECT MANAGEMENT
Finding Your Bearings as a Project Manager
Getting the Big Picture by Defining the Project’s Scope and Team
Mastering the Details of a Project’s Schedule and Budget
Managing a Project to Minimize Risk and Maximize Quality
Navigating through Changes and Conflicts in Projects
Taking Final Steps to Bring a Project to Its Close

Learning Paths
Learning paths consist of pre- and post-assessments to benchmark and evaluate growth and a series of Skillsoft® courses to develop competencies.

INTERVIEWING & ONBOARDING FOR SUCCESS
USING PERFORMANCE FEEDBACK EFFECTIVELY

EFFECTIVE MANAGEMENT ESSENTIALS
BUILDING AN ENGAGED WORKFORCE
NAVIGATING CHANGE—FOR YOU AND YOUR STAFF

Ready to start developing your workforce?

GET STARTED